

# **Bereavement Services**

## **Supportive Listening**

We provide free face-to-face and telephone listening support on an individual basis. Enabling bereaved people to share their story with a carefully selected and trained volunteer. Our bereavement volunteers have a wealth of knowledge and experience in issues related to loss and grief.

#### Bereavement Hub

We run a programme of group sessions (once a month over 6 months) offering support and the opportunity to meet others who have experienced the loss of someone important to them. We aim to offer a safe and secure environment to help support people irrespective of how long they were bereaved.

## **Telephone Information Line**

Our telephone service offers timely, practical, and compassionate support including signposting. The telephone information line is available over 7 days a week between the hours of 8am-4pm.

## **Therapy**

For anyone who has accessed our bereavement support and has more complex mental health needs, there are a limited number of places available to receive therapy.

## **Information Point**

We have an information point once a month, a volunteer-led signposting service for individuals to access further support following a bereavement.

## Training for organisations

We offer training for organizations in bereavement support.